



Office of the Chief
Operating Officer

December 20, 2024

Kim Tart
Department of Veterans Affairs
810 Vermont Ave, NW
Enterprise Records Service (005R1B)
Washington, DC 20420

Dear Ms. Tart:

The National Archives and Records Administration (NARA) acknowledges receipt of the Department of Veterans Affairs' (VA) report on the loss of Inactive Health Records at the Jennifer Moreno VA Medical Center, San Diego, CA.

According to the report, the VA San Diego Healthcare System (VASDHS) received a Release of Information (ROI) request from a veteran for specific documents from their Inactive Health record created from 1992 to 1994. We understand that VASDHS searched several recordkeeping systems and records repositories but were unable to find the specific documents for the date range requested. We understand that VA was able to find radiology and laboratory reports created during the time frame. We further understand that to prevent future loss of records, VASDHS is improving its tracking procedures by converting its paper listings to electronic listings and limiting access to the files.

Based on this information, NARA considers this matter closed. I appreciate your attention to this matter. If you have any questions or wish to discuss this further, please contact the Records Management Oversight and Reporting Program by email at UnauthorizedDisposition@nara.gov.

Sincerely,

WILLIAM FISCHER
Chief Records Officer
for the U.S. Government (Acting)