



Office of the Chief
Records Officer for the
U.S. Government

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October 23, 2024

Candice Palen
Department of Energy
Bonneville Power Administration
905 NE 11th Ave
Portland, OR 97232

Dear Ms. Palen:

The National Archives and Records Administration (NARA) acknowledges receipt of the Department of Energy, Bonneville Power Administration's (BPA) report on the loss of voice recordings captured in an application used to support several business functions.

According to the report, the records were discovered irretrievable during an internal audit. The exact circumstances of how the records became unretrievable is unknown. However, evidence suggests that some of the records were deleted. We understand that BPA was successful in recovering some of the records from the application. We further understand that to prevent future incidents, BPA has discontinued use of the application and the office that owns the application is documenting a review process to more quickly identify risks of lost records.

Based on this information, the reporting requirements of 36 CFR 1230.14(a) have been met and NARA considers this matter closed. I appreciate your attention to this matter. If you have any questions or wish to discuss this further, please contact the Records Management Oversight and Reporting Program by email at UnauthorizedDisposition@nara.gov.

Sincerely,

WILLIAM FISCHER
Chief Records Officer
for the U.S. Government (Acting)