



Office of the Chief
Records Officer for the
U.S. Government

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September 4, 2024

Kim Tart
Department of Veterans Affairs
810 Vermont Ave, NW
Enterprise Records Service (005R1B)
Washington, DC 20420

Dear Kim Tart:

The National Archives and Records Administration (NARA) acknowledges receipt of the Department of Veterans Affairs' (VA) report regarding the loss of 1,022 radiology, general records, and clinical images files at the St. Cloud VA Medical Center, St. Cloud, MN.

According to the report, the files were determined to be irretrievable during a scheduled system migration. We understand that efforts were made to retrieve or reconstruct the records but were unsuccessful. We further understand that to prevent future incidents, the records are currently stored to Infrastructure as a Managed Service (IaaS).

I appreciate your attention to this matter. If you have any questions or wish to discuss this further, please contact the Records Management Oversight and Reporting Program by email at UnauthorizedDisposition@nara.gov.

Sincerely,

WILLIAM FISCHER
Acting Chief Records Officer
for the U.S. Government