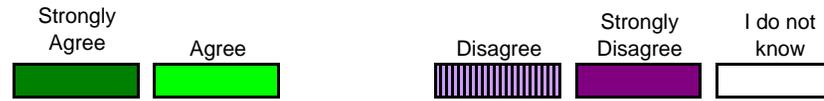
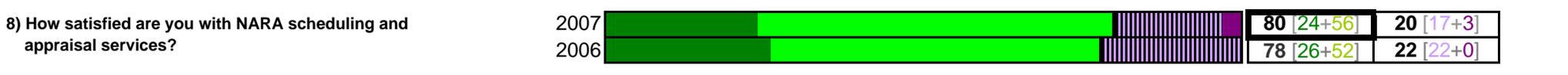
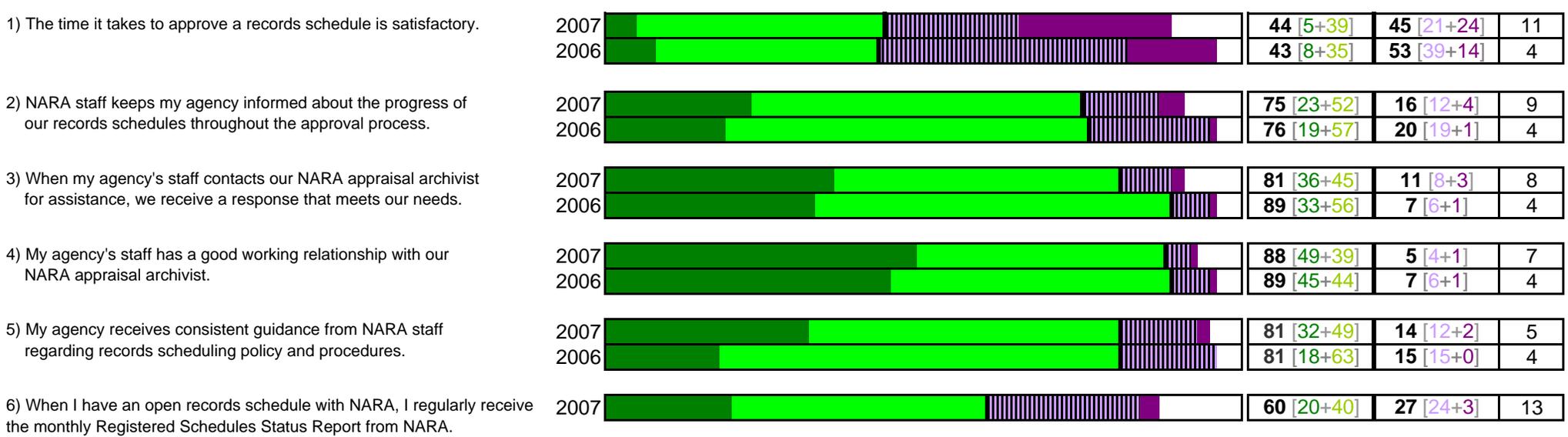


Comparative Results: 2007 vs 2006 (by approximate percentages)



%Positive
%Negative
%Don't Know



2007: 80% Satisfaction
2006: 78% Satisfaction