NARA appraisal archivist

| Comparative Results: 2006 vs 2004* <br> (by approximate percentages) |
| :---: |

1) The time it takes to approve a records schedule is satisfactory.
2) NARA staff keeps my agency informed about the progress of our records schedules throughout the approval process.
3) When my agency's staff contacts our NARA appraisal archivist for assistance, we receive a response that meets our needs.
4) My agency's staff has a good working relationship with our
5) NARA produces guidance on records scheduling policy and procedures in a timely fashion.
6) NARA guidance on records scheduling policy and procedure is comprehensive enough to meet my agency's scheduling needs.
7) It is easy to work with NARA guidance products containing records scheduling policy and procedures.
8) My agency receives consistent guidance from NARA staff regarding records scheduling policy and procedures.
9) How satisfied are you with NARA scheduling and appraisal services?




|  |  |  |  | 2006: 78\% Satisfaction 2004 active: 55\% Satisfaction |
| :---: | :---: | :---: | :---: | :---: |
| Very | Satisfied | Neutral | Dissatisfied |  |
| Satisfied |  |  |  |  |

* The 2004 results reported in this chart are for "active" agencies only. These results do not include the responses of

Appendix C participants who indicated they had submitted no schedules to NARA during the 12 months prior to the 2004 survey.

